

<u>Situation:</u> Although Zetaco's BMX-2 Tape Coupler functions properly on the DCH (Data Channel) bus in Data General's new MV/9500 minicomputer, it does not work when attached to the BMC (Burst Multiplexor Channel).

Solution: Zetaco has implemented an upgrade to the coupler that enables MV/9500 BMC operation; the upgrade is installable only at the factory. Zetaco now offers a **unit exchange program**, whereby customers can replace their existing BMX-2's for upgraded units. [Note that BMX-2 Tape Couplers, 500-457-00 rev F or later, have already been upgraded for MV/9500 BMC operation.] The replacement unit will operate in all CPU's listed in Zetaco's BMX-2 Integration Guide.

<u>Unit Exchange Program</u>: Upon the customer's request, Zetaco will ship an upgraded BMX-2 Tape Coupler, and invoice per the pricing schedule listed on the back of this page. The customer then has 10 days to remove the original BMX-2, return it to Zetaco, and install the new unit. If the original BMX-2 unit is not returned to Zetaco within 10 working days, the customer will be invoiced for the list price of the replacement unit, which is \$2,995.

Deliverables: One BMX-2 Tape Coupler. Customer must <u>retain</u> the original paddleboards, cabling, Software Support Tape, and Technical Manual for use with the replacement unit.

Unit Exchange Pricing:

<i>A</i> .	BMX-2 Tape Coupler in warranty	\$ 400.
B .	BMX-2 Tape Coupler out of warranty	\$ 800.

How to Order:

Call Zetaco's Customer Support Team (1-800-537-5292) to order the BMX-2/MV9500 Unit Exchange.